



Canada 

Alberta 

**ALBERTA FAMILY  
INFORMATION LIAISON UNIT  
(FILU)**

10th Floor, John E. Brownlee Building  
10365 - 97 Street  
Edmonton, Alberta T5J 3W7 Canada  
Phone: 310.0000 Toll Free  
780.427.3460 Direct Line  
Fax: 780.638.2879

[www.victims.alberta.ca](http://www.victims.alberta.ca)

*Help and support for families of  
missing and murdered  
indigenous women and girls*

**ALBERTA FAMILY  
INFORMATION LIAISON UNIT**



## WHAT WE DO

The Family Information Liaison Unit (FILU) is intended to be a single point of contact for families looking for help in five areas.

- System navigation for information and resources
- Gathering case specific information about police investigations, court proceedings, medical examiners' investigations, or inquests
- Connecting families with Elders, Indigenous knowledge keepers, healers and/or mainstream trauma counselling and supports
- Collaborating with similar liaison units in other provinces and territories
- Linking families to information on the national inquiry should they wish to participate

## WHO IS ELIGIBLE

- Family members include blood relations, those who are non-blood relations such as adopted family, those considered kin, as well as street family.
- Families do not need any official record of their loss to access services.
- Eligibility for information will be determined by privacy regulations and legislation.
- Participation is voluntary

## PROVINCIAL COVERAGE

FILU will go to the families, unless the family wishes otherwise.

- Michelle MacIsaac - northwestern Alberta  
Operates out of Grande Prairie, AB.
- Ralph Cardinal - northeastern Alberta  
Operates out of Edmonton, AB.
- Laurie Davies - central Alberta  
Operates out of Edmonton, AB.
- Janice Randhile - southern Alberta  
Operates out of Edmonton, AB.

## SERVICES NOT PROVIDED

In cases where families want to lodge a formal complaint, report professional misconduct or seek some sort of legal remedy, they will be directed to the appropriate agency/organization in that jurisdiction.

Liaisons do not undertake or participate in investigations, provide legal advice, or participate in legal proceedings or in the inquiry.

Liaisons do not report to the National Inquiry Commission.



*The family liaisons are available to assist families with missing or murdered Indigenous loved ones to meet their information and support needs*



*“We are committed to supporting the families of missing and murdered indigenous women and girls to ensure they are treated with dignity, compassion and respect.”*

The family liaison for your area is:

**Janice Randhile**

310-0000

(780) 427-3460

[janice.randhile@gov.ab.ca](mailto:janice.randhile@gov.ab.ca)

